

## Customer Consent Form

The information you have provided is subject to The EU General Data Protection Regulation (GDPR). By signing this document, you consent to Vitality Mortgages Ltd processing, both manually and by electronic means, your personal data (including sensitive personal data such as physical and mental health questions) for the purposes of providing financial advice, administration and management.

“Processing” includes obtaining, recording or holding information or data, transferring it to other companies associated with us, product providers, the FCA or any other statutory, governmental or regulatory body for legitimate purposes including where relevant to solicitors and/or other debt collection agencies for debt collection purposes and carrying out operations on the information or data.

We will retain this information for as long as is necessary to fulfil our regulatory and legal responsibilities, this includes for the purpose of defending any future complaints that may arise and to assist you to understand the products you have purchased should your own records be unavailable. The retention of this data can also be beneficial for the purpose of assisting you with future insurance claims (should you have purchased a product from us).

We will treat all personal data and sensitive personal data as confidential. Steps will be taken to ensure that the information is accurate, kept up to date and not kept for longer than is necessary. Full details of how we use your personal data is contained in our privacy policy.

We have also taken measures to safeguard against unauthorised, or unlawful processing and accidental loss or destruction or damage to the data.

### Withdrawal of Consent

GDPR grants you the ability to withdraw your consent for us to continue processing your personal data.

You are able to opt-out from our communications at any time in any medium. Please contact The Data Protection Officer on 0 1594 368600 or email [DATAPROTECTION@vitalitymortgages.co.uk](mailto:DATAPROTECTION@vitalitymortgages.co.uk).

### Declaration

I consent to Vitality Mortgages Ltd contacting me by  post,  phone,  SMS or  email.

Customer 1 Signature

Customer 1 Name

Date

Customer 2 Signature

Customer 2 Name

Date

Customer Consent form – v1 – last updated 10/05/2018